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Trenton Systems Warranty Policy

Trenton Systems offers a standard 5-year warranty plus our Support Team is with you for life.

Single Board Computers and Embedded Motherboards

Trenton Systems single board computers and embedded motherboards are warranted to be free from defects in material and workmanship for a period of five years from the date of delivery to the original purchaser.

Standard and Custom System Products

All boards used in systems delivered by Trenton are covered under a pass-through warranty. For example system sub-components including but not limited to power supplies, DVDs, CD-ROMS, etc. are covered under their original manufacturer's warranty.

Repair or replacement products will be warranted for a period of three months from the date of shipment, or for the remainder of the original warranty period for that particular product, whichever is longer. Any software or firmware that is delivered by Trenton will be warranted for a period of one year to perform in accordance with published specifications prepared, approved and issued by Trenton and/or the appropriate 3rd party vendor. Contact Trenton for the complete system warranty policy.

Buyer agrees that if a Trenton product proves defective, Trenton is only obligated to repair, replace or refund the purchase price of this product at Trenton's discretion. The warranty is void if the product has been subjected to alteration, neglect, misuse, or abuse; if any repairs have been attempted by anyone other than Trenton; or if failure is caused by accident, acts of God, or other causes beyond the control of Trenton. Trenton reserves the right to make changes or improvements in any product without incurring any obligation to similarly alter products previously purchased.